



Flat Rate Repair - Factory Depot - MSRP

Maverick's Factory Depot Service Flat rate program has five (5) service tiers.

Flat Rate - 1 Check guide + Pwr Pcb replacement

Flat Rate - 2 Transport repair - Motors + solenoids

Flat Rate - 3 Main PCB replacement

Flat Rate - 4 Transport repair + Check guide

Flat Rate - 5 Check guide + Transport repair + Main Pcb

Quotes are "Out-The-Door" and include include 3-day return freight (less tax)

Flat Rate 1 – Replace Document Guide assembly or Power Comm PCB

- 1) Replace - Document Guide Assy, Prgm, Mx Touch Tested or Power Comm pcb
- 2) Examine and tune any critical part in the unit.
- 3) Replace worn rollers if necessary.
- 4) Clean the case and fix/replace any loose or missing parts
- 5) Clean and test the display
- 6) Recalibrate the unit to factory specs.
- 7) Return the unit with a new ribbon, new box and new packaging.
- 8) 1-year warranty on parts and labor on the replaced parts (Factory Depot Warranty).
- 9) **Includes Out-The-Door rates 3-day return freight.**

Flat Rate 2 - Transport repair

- 1) Replace – defective motors and solenoids
- 2) Flat Rate 2 includes: Examine and tune any critical part in the unit.
- 3) Replace worn rollers if necessary.
- 4) Clean the case and fix/replace any loose or missing parts
- 5) Clean and test the display
- 6) Recalibrate the unit to factory specs.
- 7) Return the unit with a new ribbon, new box and new packaging.
- 8) 1-year warranty on parts and labor on the replaced parts (Factory Depot Warranty).
- 9) **Includes Out-The-Door rates 3-day return freight.**

These are quick turn repairs that are purchased at the time of need and after the original factory or extended warranty has expired. All repair work including replaced parts and associated labor, is warrantied for a period of one year. The product must be registered by serial number to carry this repair warranty. Warranty voided if the machine case has been opened and parts manipulated. Warranty transferable only within a corporate umbrella and not when sold to another party.

For questions, please contact Maverick at Sales@mav.com or **425-355-7474**.

Flat Rate - 3 Main PCB replacement

- 1) Replace Main PCB, Mx-3 Touch, Programmed, Tested 112-90002-9
- 2) Program and install a new 112-90002-9 Main PCB with its original Serial Number.
- 3) Examine and tune any critical part in the unit.
- 4) Replace worn rollers if necessary.
- 5) Clean the case and fix/replace any loose or missing parts
- 6) Clean and test the display
- 7) Recalibrate the unit to factory specs.
- 8) Return the unit with a new ribbon, new box and new packaging.
- 9) 1-year warranty on parts and labor on the replaced parts (Factory Depot Warranty).
- 10) **Includes Out-The-Door rates 3-day return freight.**

Flat Rate - 4 Transport repair + Check guide

- 1) Replace - Document Guide Assy, Prgm, Mx Touch Tested or Power Comm pcb
- 2) Replace – defective motors and solenoids
- 3) Examine and tune any critical part in the unit.
- 4) Replace worn rollers if necessary.
- 5) Clean the case and fix/replace any loose or missing parts
- 6) Clean and test the display
- 7) Recalibrate the unit to factory specs.
- 8) Return the unit with a new ribbon, new box and new packaging.
- 9) 1-year warranty on parts and labor on the replaced parts (Factory Depot Warranty).
- 10) **Includes Out-The-Door rates 3-day return freight.**

Flat Rate 5 Check guide + Transport repair + Main Pcb

- 1) Replace - Document Guide Assy, Prgm, Mx Touch Tested or Power Comm pcb
- 2) Replace Main PCB, Mx-3 Touch, Programmed, Tested 112-90002-9 program with its original Serial Number.
- 3) Replace – defective motors and solenoids
- 4) Examine and tune any critical part in the unit.
- 5) Replace worn rollers if necessary.
- 6) Clean the case and fix/replace any loose or missing parts
- 7) Clean and test the display
- 8) Recalibrate the unit to factory specs.
- 9) Return the unit with a new ribbon, new box and new packaging.
- 10) 1-year warranty on parts and labor on the replaced parts (Factory Depot Warranty).
- 11) **Includes Out-The-Door rates 3-day return freight.**

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