

Privacy Policy

Updated on February 22, 2006

Maverick International recognizes that you care about how your personal information is used or shared. This document sets forth Maverick International's Online Privacy Policy (the "Privacy Policy") for our website, www.mav.com, (the "Site"). By visiting the Site, you accept the practices described in this Privacy Policy. If you have any objections to the Privacy Policy, you should not access or use the Site.

Changes to Privacy Policy

All personal information ('personal information' is defined as any information that identifies or can be used to identify, contact, or locate the person to whom such information pertains) collected and maintained will be subject to this Privacy Policy. Maverick International reserves the right to change the Privacy Policy from time to time at its sole discretion and will provide notice of material changes on the website.

Entities collecting personal information

Personal information on this Site is collected solely by Maverick. Maverick International's address is 1500 Industry Street, Suite 200, Everett, Washington 98203, USA and its telephone number is 425-355-7474.

Updating your personal information and privacy preferences

You have the right to access and correct your personal information and privacy preferences at any time. With respect to Registration Information, this may be accomplished by linking to your account at "Edit Your Account", where you can view and make changes to your personal information. You may also access and correct your personal information and privacy preferences by writing or calling Maverick at:

Maverick International
1500 Industry Street, Suite 200
Everett, Washington 98203
USA

Telephone number: 425-355-7474

Please include your name, address, and/or e-mail address when you contact us. No specific form is required to notify Maverick of changes to your address or privacy preferences.

Collection of personal information

As a visitor to this Site, you can engage in many activities without providing any personal information. In connection with other activities, such as utilizing online direct order, Maverick may ask you to provide certain information about yourself by filling out and submitting an online form. It is completely optional for you to engage in these activities. If you elect to engage in these activities, however, Maverick may ask that you provide us personal information, such as your first and last name, mailing address (including ZIP code), e-mail address, employer, job title and department, telephone and facsimile numbers, and other personal information. If you choose to make a purchase, Maverick will ask for additional information, such as your credit card number and billing address, which is used to create a Maverick Customer account. Depending upon the activity, some of the information that we ask you to provide is identified as mandatory and some as voluntary. If you do not provide the mandatory data, you will not be able to access that activity.

When you use the Site, Maverick or third parties authorized by Maverick may also collect certain technical and routing information about your computer to facilitate your use of the Site and its services. For example, we may log environmental variables, such as browser type, operating system, CPU speed, and the Internet Protocol (IP) address of your computer. We use these environmental variables to facilitate and track your use of the Site and its services. Maverick also uses such environmental variables to measure traffic patterns on the Site. Without expressly informing you in each particular circumstance, we do not match such information with any of your personal information.

In order to reduce errors in our database, authenticate our users, and prevent abuse of our system, we may on occasion supplement the personal information you submit to us with information from third-party sources. For example, we supplement your Registration Information with address information provided by the U.S. Postal Service to qualify your information and prevent errors in our database.

Sharing of your personal information

Except as described in this statement, Maverick does not rent, sell or share your personal information with any other party.

Maverick may access and/or disclose your personal information if action is necessary to: (a) comply with the law or legal process served on Maverick; (b) protect and defend the rights or property of Maverick (including the enforcement of our agreements); or (c) act in urgent circumstances to protect the personal safety of users of Maverick services or members of the public.

How your personal information is used

Maverick collects your information in order to record and support your participation in the activities you select. If you subscribe to a service or register a product, for example, the information is used to register your rights, if any, to technical support or other benefits that may be made available to registered user. Your personal information is also used to track customer preferences and keep you informed about product upgrades, special offers, and other products and services of Maverick unless you have opted not to receive such communications or such communications are prohibited by law.

Maverick may collect information about the use of the Site, such as the types of services used and how many users we receive daily. This information is collected in aggregate form, without identifying any user individually. Maverick may use this aggregate, non-identifying statistical data for statistical analysis, marketing, or similar promotional purposes.

Protection of your personal information

The personal information that you provide in connection with registering yourself as a user of the Site is classified as Registration Information. Maverick works to protect the security of your Registration Information by using Secure Sockets Layer (SSL) software, which encrypts the information you give us. Access by you to your Registration Information is available through a password and unique customer ID selected by you. This password is encrypted. We recommend that you do not divulge your password to anyone. In addition, your Registration Information resides on a secure server that only selected Maverick personnel have access to via password. Maverick encrypts your personal information and thereby strives to

prevent unauthorized parties from viewing such information when it is transmitted to Maverick.

Personal information that you provide that does not constitute Registration Information which also resides on a secure server and is accessible only to selected Maverick personnel via password. Since this information is not accessible by you, you will not be asked to select a password in order to view or modify such information.

Use of cookies

When you visit this Site, you can browse the Site and access important information without revealing your identity. In order to improve our Site, we and our vendors use "cookies" to track your visit. A cookie is small amount of data that is transferred to your browser by a web server and can only be read by the server that gave it to you. It functions as your identification card and enables Maverick to record your passwords, purchases, and preferences. It cannot be executed as code or deliver viruses.

Most browsers are initially set to accept cookies. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether or not to accept it. (For some web pages that require an authorization, cookies are not optional. Users choosing not to accept cookies will probably not be able to access those pages.)

While Maverick uses cookies to track your visit to the Site, and our web servers automatically log the IP/Internet address of your computer, Maverick does not generally use this information to identify you personally. We associate this data to understand how our Site and services are being used so we can understand our customers and offer appropriate products and services.

Privacy complaints

Maverick takes its users' privacy concerns seriously. If you believe that Maverick has not complied with this Online Privacy Policy with respect to your personal information, you may write to Maverick at the following address:

Maverick International
1500 Industry Street, Suite 200
Everett, Washington 98203
USA

In your letter, please describe in detail the ways in which you believe that Maverick's Online Privacy Policy has not been complied with. We will investigate your complaint promptly.